

# MicroBiz Newsletter

August 2008



## 12.5 Upgrade: Removal of Credit Card Data

### Upgrading to MicroBiz 12.5

It is strongly encouraged that you update your systems by installing 12.5. However, you will need to know that when installing Version 12.5, you will receive a prompt that will warn you of the recent change in the handling of credit card data by MicroBiz.

### STORED CREDIT CARD DATA WILL BE REMOVED BY MICROBIZ!!!



As evidenced by the message that is displayed during installation, your credit card data will be deleted from your customer database and you will also no longer be able to save credit card data in the future. The reason for this is that MicroBiz must comply with new Payment Card Security Standards. The Payment Card Industry now requires significantly increased security for credit card information. MicroBiz is designed around ease of use for our customers. Rather than dramatically changing the way our program works and complicating its use, we have moved the credit card number storage to X-Charge (or your current credit card processing program). We do apologize for any inconvenience, but when it comes to complying with constantly changing standards as well as protecting customers and the companies they do business with, security is our number one priority!

For more information about the Payment Card Data Security Standard, please visit their website:

<https://www.pcisecuritystandards.org>

### X-Charge Credit Card Data

In the case of an emergency, the viewing of credit card data within X-Charge is possible. X-Charge offers enhanced security for this very reason. If you wish to view the credit card data for past transactions, you will need to open up X-Charge. Click on the "Reports" button and select your date range. Lastly, click on the "Load" button

Trans Type	CC #	CC Type	Exp (MMYY)	Result	Result Code	Amount \$
CC Purchase	40030000000000006781	VISA	0808	MUST BALANCE NOW	0N5	\$1.08
CC Purchase	40030000000000006781	VISA	0808	AP	000	\$0.58
CC Return	40030000000000006781	VISA	0808	AP	000	(\$0.58)

For security reasons, the credit card number will be masked and you cannot view the number in its entirety. This, however, can be bypassed and should only be done for emergency purposes. For instructions to do so, please call X-Charge Support at (800) 338-6614.

\*\*\* If you would like to purchase the X-Charge software, please call Sales at (800) 937-2289. \*\*\*

### Thank You For Your Understanding!

We understand the possibility of frustration because of this recent change. We strongly encourage our customers to read the release notes and installation instructions found on the CD prior to installing Version 12.5. This will reduce the possibility of miscommunication and give our users a good understanding of what to expect in this new version. Having a tech or another associate run your upgrade for you can also contribute to the confusion of not being aware of recent changes. MicroBiz 12.5 release notes can be found at the following link:

<http://www.microbiz.com/services/pdf/ReleaseNotesVer.12.5.pdf>.

MicroBiz Tech Support (800) 929-8324

Sales Office (800) 937-2289

Please send newsletter feedback to:

[editor@camcommerce.com](mailto:editor@camcommerce.com)

created using  
BCL easyPDF  
Printer Driver

Click here to purchase a license to remove this image