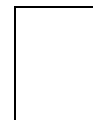


MicroBiz Newsletter

July 2008



MicroBiz Version 12.5: Helpful Options



MicroBiz Troubleshooting and Help

MicroBiz Version 12.5 includes some new features that will assist you in starting your business as well as troubleshooting some of the burning questions that you may have about the program. Some of these features include: the Training Mode, the Training Video, the Help File, and the User Manual. Each is a helpful tool that will allow you to run your business properly and successfully. If you would like a physical copy of the User Manual, you can obtain one by contacting Sales at (800)-937-2289.

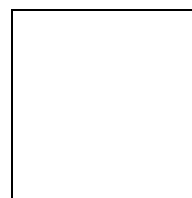
* Please note that our techs are still available to answer any questions that you may have at (800)-929-8324 (7-4PM PST), but please consider these options as they were created by some of the very same techs!

MicroBiz Help File

The MicroBiz help file will answer some common troubleshooting problems as well as answering some frequently asked questions about different aspects of the program. To use this feature, click on "Help" – "Help Topics." This option can be easily navigated by using the menu options on the left side as well as the links included within. The help file would be the most practical use when you have a quick question that needs a quick answer regarding anything in MicroBiz. It can be used easily at any point during your workday.

MicroBiz User Manual

If you would like a more in depth look at the MicroBiz program, you would want to use the MicroBiz User Manual. To use this feature, click on "Help" – "User Manual." The MicroBiz User Manual includes everything that you would want to know about MicroBiz. It has more than 300 pages of information and is completely up to date as of Version 12.5. If you would like to know everything and make the most out of the MicroBiz program, the User Manual would be a highly suggested tool. You can access it through MicroBiz itself, but because it contains so much information, it would be highly suggested that you obtain a physical copy by contacting Sales at (800)-937-2289.



Training Mode

The Training Mode in MicroBiz is a good idea for anyone who wants to test some sample data without affecting the sales of their current business. To use this feature, click on "Management" – "Load Sample/Training Data." This will load several products, customers, and vendors and allow you to ring up sales and manipulate only the sample data. This is an extremely good feature for new employees that are learning the basics of the MicroBiz software. After you are finished training, click on "Management" – "Load Live Data". Your data will then be back to your normal sales data and you can again run your business normally.

Training Video

The Training Video in MicroBiz is another useful training tool. To use this feature click on "Training Video" – "MicroBiz Training Video." The training video will be helpful for those that wish to see the software in action. From the Training Video menu, you can choose what aspect of the program that you want to know about. The Training Video will narrate and show you exactly how to use it. Also note that the MicroBiz Training Video was created in 12.0.5 so it may not contain all of the features of 12.5.

MicroBiz Tech Support (800) 929-8324
Sales Office (800) 937-2289
Please send newsletter feedback to:
editor@camcommerce.com