

## System Performance Pro

### System Performance Pro.....What is it and how can I get my hands on it???

At CAM Commerce Solutions, we are committed to providing you the technology to run your retail business efficiently and profitably. As part of this commitment, we introduce our System Performance Pro, an IT services management application that allows you to proactively manage and control IT assets and keep your computers and networks running smoothly.

System Performance Pro provides you with a comprehensive and flexible web-based helpdesk environment to help you monitor automatically, manage and maintain your IT infrastructure, whether it is a single POS register or a sophisticated network running dozens of stores and hundreds of POS terminals. What's even more impressive is that you can perform all of these tasks — and so many more — remotely and securely, from one computer through the Internet.

System Performance Pro will help to lower your IT costs, increase your total technology up time and reduce the amount of time spent managing your IT assets – allowing you to spend more time with your customers.

### System Performance Pro:

- Anti-Virus Monitoring
- Daily Hardware and Software Audits
- Offsite Backups
- Remote Access to all systems\*
- Behind the scenes File Transfer
- Product Key Backup ( No More Searching for your Installation Key )
- Network Wide Internet Website Blocking
- System Updates Checked Daily
- All Newly Installed Devices are Logged \*
- and many more useful options.

\* System Performance Pro must be installed on all computers to access this feature for all systems.

#### Some Features Explained:

**IT System Audit** - With System Performance Pro, you will have instant access to an accurate and up-to-date inventory of all the computers, software, servers, and mobile devices on your network – whether you have one store or 200 stores on your network. Electronically captures data on hardware (manufacturer, model, memory, serial numbers or service tags, processor speed, ports), software (application name, version, file size, last modified date) and systems (IP address, DNS/DHCP server, disk drive volume and usage, printer information). System Performance Pro offers you a complete real-time computerized summary of your IT infrastructure on one screen.

**Remote Desktop Access** – System Performance Pro includes remote desktop access, allowing you quick and secure remote access to your store computers running CAM Commerce Solutions software from anywhere using only a Web browser and a high speed internet connection. System Performance Pro provides a single machine interface to give you full control of a POS computer with minimal end user interruption. Need to transfer a file to a remote computer? No problem. Browse the remote system effortlessly and access and transfer files just like a networked drive. You will never have to visit your store after hours to access a file on your POS system. You can use System Performance Pro.

**Off-Site Database Backup** - Includes a scheduled automatic backup of your retail POS store database to an off-site data center for emergency disaster recovery purposes. The back-ups can be quickly accessed and restored to the database server. The backup process is completely automated and does not require any user intervention. Set it up and forget it. You will no longer have to worry about in-store data loss from fires, floods and accidents, forgetting to manually start a backup or neglecting to take a tape or disk drive home at night for additional protection.

**Monitored Anti-Virus** – System Performance Pro includes managed anti-virus powered by the Kaspersky Labs Antivirus engine for Windows XP and above systems. This Antivirus service provides complete protection on networks and beyond from potentially dangerous programs and network attacks. You no longer have to maintain and pay for a separate Antivirus subscription.

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