



Upgrade to v14.1 Now Available

EXTRA!!! EXTRA!!! Read All About It! MicroBiz v14.1 Now Available!!!

That's right folks you heard it right, v14.1 now available for download. If you have internet access anywhere, you can download it*.

Are you downloading to a machine that doesn't have MicroBiz on it? That is not a problem. All we need is a flash drive or CD Burner to copy the file for installation.

Perhaps you are downloading to a machine that is connected to your MicroBiz network. With this setup we can simply copy the file to a central location and install the upgrade from there. Just give us a call during our normal business hours (7am – 4pm Pacific Time) and we can help you start the download process and complete the installation.

If you do not have internet access or prefer to receive the upgrade via CD then please call in and mention you would like a CD to be sent to you. We will need to verify your Mailing Address and Serial Number or SN to verify its upgrade status. Your SN should be located on the keyblock itself. You may see this SN when opening the program as well.

How do I get my Upgrade from Online?

To upgrade the MicroBiz program from an online source you will need to go to our website:

<http://www.microbiz.com/services/winUpdatesDownloads.aspx>

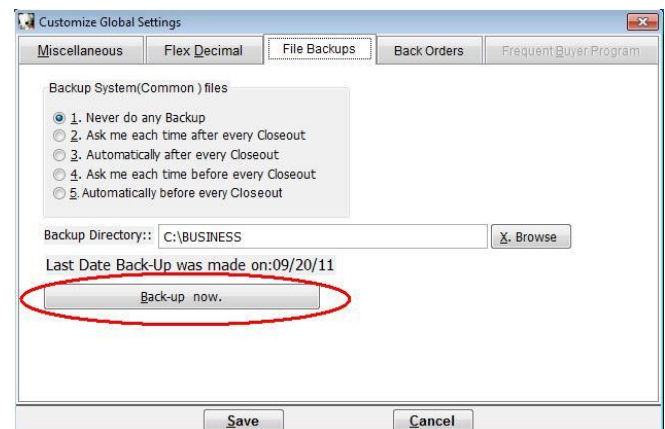
From here you can select the version you wish to download. Version 14.1 will be the first option from the list to choose. Once you have chosen your version you wish to download you will be asked for your SN. Once entered the system will let you know if the current build is ok to use with the SN entered.

* If you are on support then you will be able to receive all updates. If you get the message UNAUTHORIZED SERIAL NUMBER please call into support as we may need to rebuild the version you are trying to download.

We recommend that you call in and receive some instruction prior to starting the upgrade or installation process. However if you need to install during hours we are not available, please make sure you make a complete backup of your MicroBiz Data. If your power was to go out during the installation it may corrupt the dbf files that hold your business data. A complete backup of your MicroBiz Data prior to installation is the only way to make sure you do not lose anything.

How do I backup my MicroBiz data?

While there are several methods to backing up your MicroBiz data, the recommended choice is to run the internal MicroBiz backup program. This is found at MANAGEMENT | CUSTOMIZE | GLOBAL SETTINGS.



Make sure you know where your Backup Directory is pointing to as well. When the backup is complete this is where you will find your MicroBiz Data. The backup process will actually create a TEMPBAK and ZIPBACK folder. The Zipback folder is exactly what it sounds like. All your backup files zipped up into a uniquely named backup. (I.E.: BIZBAK01.ZIP) This method when done daily, will keep up to 30 days of backups before overwriting a previously created zip file. The Tempbak folder or directory contains just the files themselves unzipped from the last time the backup process was run. Remember to give us a call before starting the installation or upgrade.

We are here to help!

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