

Retail STAR Newsletter

April, 2010



RPSG Purchases POS Software Division of CAM Commerce Solutions

Robertson Piper Software Group (RPSG) has purchased the Point-of-Sale Software business of CAM Commerce Solutions, which includes Retail STAR. RPSG is a holding company whose business is acquiring, managing and building enterprise software businesses with a focus on providing superior customer service, support and product quality for mission critical software solutions. This acquisition by RPSG will allow CAM Commerce Solutions to focus squarely on the point-of-sale solutions that are so critical to your business.

As part of RPSG, Retail STAR's mission is to continue to offer superior customer service and product quality, while maintaining long-term relationships with you, our customer. The change of ownership will not impact the quality of service and support that you are accustomed to receiving. You will continue to contact Retail STAR Support at (800) 949-1470 option 6 and speak with the same team of Technical Support Specialists. The Retail STAR Newsletter will continue to be posted monthly at www.camcommerce.com. We remain committed to your satisfaction and will continue to support your business requirements both today and tomorrow.

Please feel free to contact either Retail STAR Support Manager, Michael Baldauf or Harlin Windham, at (714) 241-9241 with any additional questions or concerns you may have at this time. We look forward to making this change in ownership as seamless and positive as possible while continuing to provide you with the same high quality solutions and service that you have come to rely on; both now and in the future.

Thank you for your continued partnership with CAM Commerce Solutions.

Retail STAR 9.5 BETA

Are you interested in BETA testing Retail STAR?

We are looking for customers to help us BETA test a new version of Retail STAR!

If you are interested, please contact Retail STAR Support at (800) 949-1470 Option 6, or send an e-mail to starmanager@camcommerce.com

Retail STAR 9.5 New Features

Bulk PO Close: This is a very handy feature that allows you to close multiple PO's. You get to determine the criteria or the list of PO's beforehand, and then close them all at once.

Fractional Quantities: This feature will allow you to set a fraction of a single unit. This means you can have a quantity at POS of 2.5 or 3.1. The system will give an accurate cost based upon the price and the fraction.

Promotions: This allows you to set up pricing your merchandise in many expanded ways, including "mix and match" pricing structures.

Deactivate a Product: This feature allows you to deactivate a product in Product Maintenance. This is similar to deactivating an employee in Employee Maintenance. Deactivated products will not show up in reports and will not be able to be sold. You can also reactivate a product at any time.

Retail STAR Current Version

The current version of Retail STAR in general release is Retail STAR 8.5.86 SP 1.4

If you are interested in upgrading to this release, please contact Support at (800) 949-1470 Option 6.