

UPS OnLine WorldShip

With web based storefronts and sales on the Internet playing an important part in the Retail Business today, shipping products to your customers is more important than ever. If you use UPS to deliver your products, there is a great tool available that can make your shipping experience much easier.

What is it?

UPS OnLine WorldShip software enables you to automate your shipping processes from your computer. Through this software, you are able to process domestic and international shipments, print labels, receive tracking numbers, send your shipment info to UPS, and void transactions all from the Internet.

You can also integrate this software with Retail STAR Accounting, which will allow you to enter the Retail STAR sales order number into WorldShip and populate the main screen with the customer's sales order information.

Requirements

You will need to obtain the UPS OnLine WorldShip software from UPS (This is not CAM software).

Since WorldShip interfaces with Sales Order/Invoicing, you will need the Retail STAR Accounting package. Contact your sales person for more details on this.

Also, it should be noted that UPS WorldShip does not currently integrate with the POS function of Retail STAR.

Some More Information

UPS Link2.exe

Once you have the UPS WorldShip software, you can integrate it with Retail STAR Accounting by using the UPS Link2 utility. This utility allows WorldShip to pull information from the STAR database.

Specifically, when you create a sales order in Retail STAR Accounting, you select the Ship Via and Carrier options as UPS. When you open WorldShip, you can then key in the sales order number from Retail STAR, and WorldShip will pull up the relevant fields, such as customer name and address, and automatically populate the screen with the data.

UPS Shipping Tools

If you use i.Star to power your website, you can also use UPS OnLine Tools to further increase your site's effectiveness. UPS OnLine Tools allow your customers to determine shipping costs in real-time from the shopping cart. Shipping costs can be calculated based on weight and the customer's zip code. In addition to these features, customers can also see UPS tracking numbers in their order history in My Account.

Helpful Hint

How to make alerts display at login.

Retail STAR automatically records any system alerts. However, it can be easy to forget to check them daily.

A simple remedy is to make the alerts pop up at login.

- Click on Utilities, and then click on Program Setup.
- Under the Store Options tab, click on the Alerts tab.
- Here, you can either have the alerts display at login, or set them to display only for specific employees.

This is a great way to keep yourself informed on the status of your system!